

Jonathan Steven Perez

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EDUCATION

Florida International University (FIU), Miami, FL *Master's of Science in Engineering Management*

Dec. 2020

- Track in Enterprise Systems & Information Systems
- **Coursework:** Total Quality Management • Advanced Project Management • Enterprise Systems Configuration/ Collaboration/ Integration • Systems Analysis Design • Tech Business Development • Business Development • Business Law and IP for Engineers • Enterprise Engineering

Bachelor of Business Administration in Finance

July 2019

- Minor in Project Management
- **Coursework:** Strategic Management • Financial Risk Management • Business Process Analysis • Applied Business Statistics • Commercial Bank Management • Managerial Accounting • Information System Management • Financial Management • Organizational Management, International Bank Management • Statistics for Business Economics • Microcomputer Applications

EXPERIENCE

Multi-Unit Manager

January 2017 - November 2019

JSP Locations, Miami, FL

- Solicited bids for projects, and participated in the selection of contractors and vendors for 3 facilities.
- Maintained records on all aspects of management activity on a daily, weekly and monthly basis.
- Ensured Preventative Maintenance Programs are effectively implemented.

Quality Engineer Manager

September 2017 - April 2019

Courey International, Medley, FL

- Reinforced managerial sectors in the areas of engineering, technology, construction facilities, and maintenance.
- Determined budgets, calculated parts, supplies and materials required for on and off-site coordination.
- Implemented smoothing and leveling during projects to reduce muda, mura, muri, and risk.
- Demonstrated effective planning and effective stakeholder management by setting and managing realistic project timelines.
- Reduced production time by 32% by implementing lean-manufacturing principles and established accountability across cross-functional teams.

Director of Logistics & Ecommerce

June 2015 - January 2018

Trivillage.com, Miami, FL

- Trained and supervised staff to ensure timely distribution of merchandise within the standards of policies, procedures, and quality to satisfy Company and customer requirements.
- Promoted a "just-in-time" philosophy to reduce inventory holding costs and increased client base by 120% by expanding target markets within 1 year.
- Orchestrated the end to end development process across all campaign work for on time, on budget delivery with efficiency and excellence. Remained at the forefront of emerging innovations and trends as well as industry standards.
- Reduced company billing and procedural time by 27% by implementing ERP and Excel queries.

Technical Solution Consultant

July 2011 - May 2015

Tigerdirect, Miami, FL

- Instructed clients on solutions and increased company revenue by 2 Million USD through KPIs.
- Proactively identified and solved complex problems impacting operations management and business direction.
- Progressive follow-up with teams on a weekly basis to identify sales opportunities, discuss strategies and execute new promotions.

SKILLS & CERTIFICATIONS

Certifications: Bloomberg Terminal • Time Management for Manager • Finance Essentials for Small Business • IT Management - Software and Databases • First Aid & CPR • Lifeguard • Being an Effective Team Member • Business Process Improvement • Developing Adaptability as a Manager • Logistics Foundations • Persuading Others • Social Success at Work • Strategic Thinking • Lean Inventory Management • Culture of Kaizen • Six Sigma Foundations • Stay Lean with Kanban • Culture of Kaizen • Communicating with Confidence • Implementing Supply Chain Management

Technical Skills: PMP Training • SAP Training • ERP Management • Six Sigma: Black Belt • Excel 2019 Training • Microsoft Office Suite • VISIO • Minitab 19 • POS Systems • SAP Collaboration & Integration

Core Skills: Risk/Conflict/Stress/Inventory/Retail/Project Management • Gemba Walk • Customer Service • Data Analysis • Agile/Lean Methodologies • Accountability • Adaptability • Leadership • Innovation • Business Development • Negotiation • Process Improvement • Relationship Building • Teamwork • Effective communication • Problem-Solving • Team Motivation • Scope Management • Public Speaking • Customer Obsession • Innovation • Data Entry • Task Delegation • Respect for Humanity • Kaizen

Languages: English (Fluent) • Spanish (Fluent) • French (Beginner) • German (Beginner)